



Position: Case Manager
Reports to: Program Director

Join Us in Bringing Hope & Healing

We are a Christ-centered nonprofit ministry dedicated to walking alongside survivors of sex trafficking on their journey toward restoration. We are seeking a compassionate and organized Case Manager to help women move toward stability, health, and independence through intentional case management and supportive relationships.

About the Role

The Case Manager will work directly with each resident to create individualized service plans and connect them to community resources. This role is both practical and relational helping with things like securing identification, medical and mental health appointments, legal support, financial guidance, and vocational training, while also empowering each woman to grow in confidence and independence.

Key Responsibilities

- Meet with residents to assess needs, set goals, and develop service plans.
- Coordinate services such as healthcare, legal aid, education, and employment support.
- Maintain accurate case notes, progress reports, and discharge documentation.
- Facilitate communication with community providers and legal partners.
- Participate in care team meetings and contribute to holistic program planning.
- Build and maintain a network of trusted community resources.
- Serve as a supportive advocate and ambassador of the ministry's mission.

Qualifications

- Bachelor's degree in social work, psychology, human services, or related field.
- Case management or residential care experience preferred.
- Familiarity with trauma-informed approaches and survivor care.
- Strong communication, organization, and conflict resolution skills.
- Proficiency with Microsoft Office and record-keeping.
- Must have a valid driver's license and reliable transportation.
- Faith-filled, compassionate, and committed to walking alongside women in their healing journey.

Why Join Us?

This is more than a job—it is a calling to be part of Christ's work of restoration. As Case Manager, you will have the opportunity to use your skills to bring hope, stability, and lasting transformation into the lives of survivors.

If you feel called to serve in this way, we invite you to apply and join us in making a difference.